

UDUTU (Access to LRM Training materials):

<http://lms.udutu.ca/LMSPortal/Account/Logon>

Note this application works best from a Chrome browser, not Internet Explorer.

Logon

Not secure | lms.udutu.ca/LMSPortal/Account/Logon

UDUTU Logon

udutu
TRAINING SOLUTIONS THAT **WORK**

Username: YOUR IDIR ID ALL CAPS

Password: *****

Organization Code: BCTS

Language: English (United States)

Logon [Forgot Password](#)

Create Learner Account

Create Organization

Please enable pop-ups before logging on.

Also your IDIR ID all caps (unless you have changed your password)

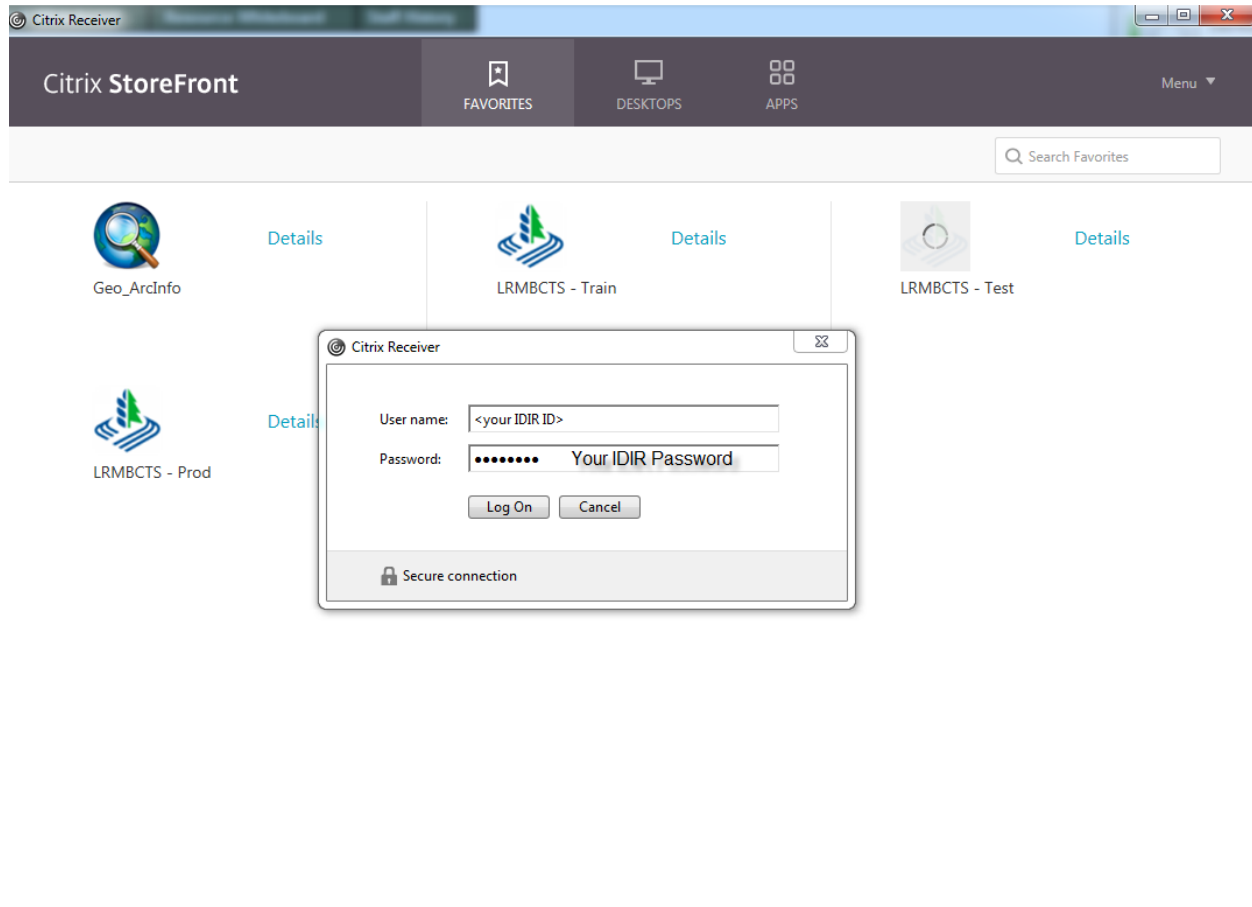
There is no requirement to change your password for this application.

To change your password if desired, once logged into the portal go to the Administration tab on the left hand side of the page, expand and choose Change Password.

Citrix (to access LRM and other government custom applications):

Launch your Citrix Receiver App or browse to dts.gov.bc.ca

Enter your IDIR ID and IDIR Password when prompted.



Your IDIR password will need to be updated every 60 days. You will be prompted to do so within a week of expiry. Don't leave this until the last day or you may be locked out and have to call the helpdesk for a password re-set.

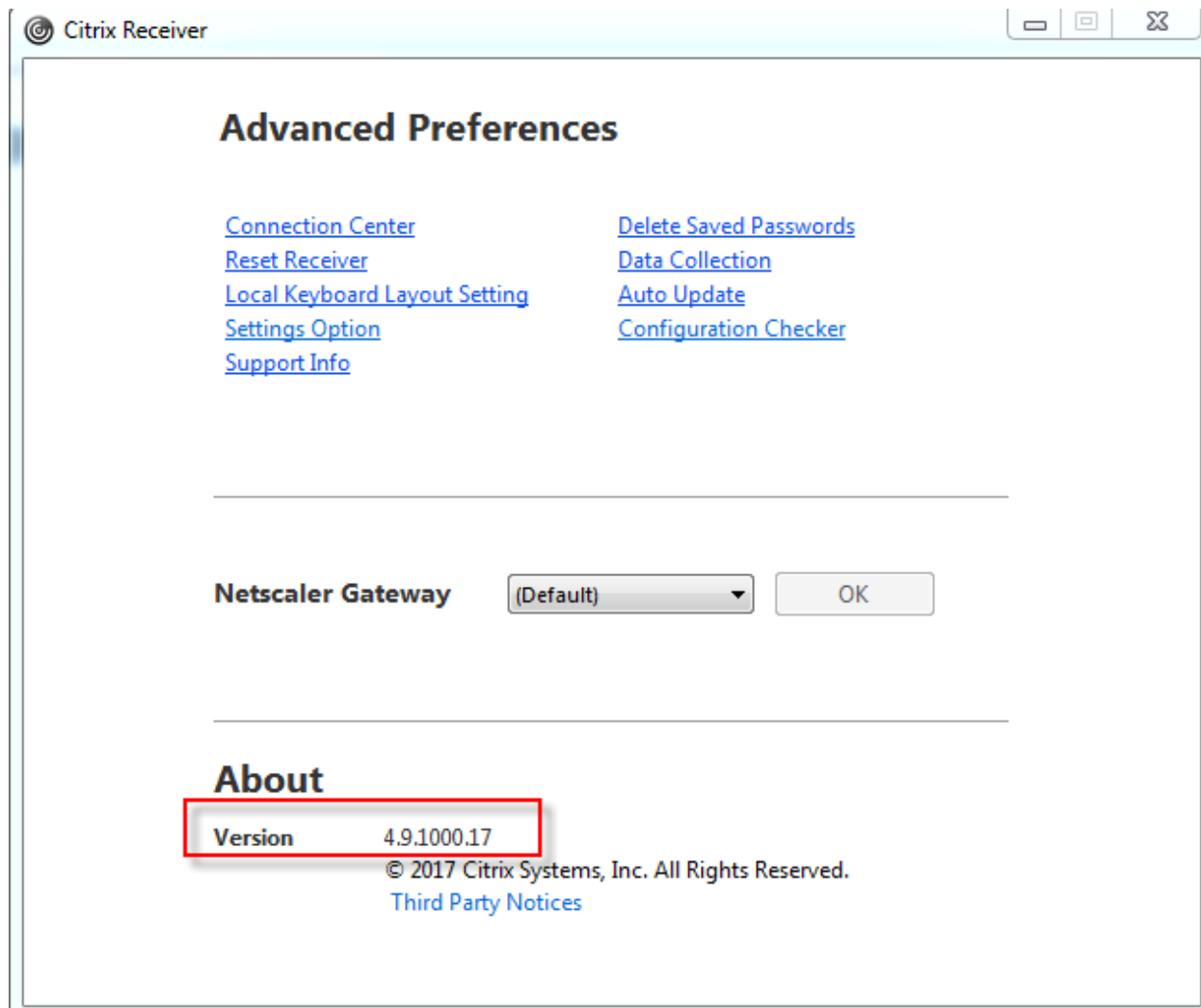
To change your IDIR password without being prompted (before expiration) go to your lock screen (ctrl-alt-delete) and choose Change a Password.

*Note: Ensure that you are running the latest version of Citrix Receiver (currently 4.9.1). Older versions may cause issues with the performance of the applications. To see what version of Citrix Receiver you are currently running click the up arrow on the far right hand side of your task bar (by the clock) and look

for the Citrix Receiver icon . Right click and choose Advanced Preferences.

IDIR Change Password

<https://www.pwchange.gov.bc.ca/Default.aspx>



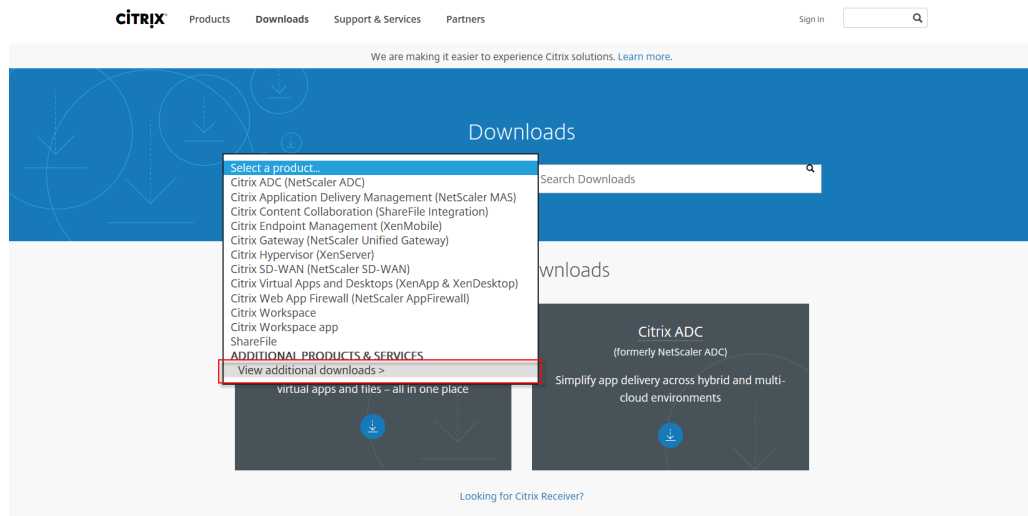
Downloading Citrix Receiver:

For Contractors – go to Citrix website to download the latest version of Citrix Receiver

<https://www.citrix.com/downloads/> **(BCTS Staff should use Software Centre – see section below)**

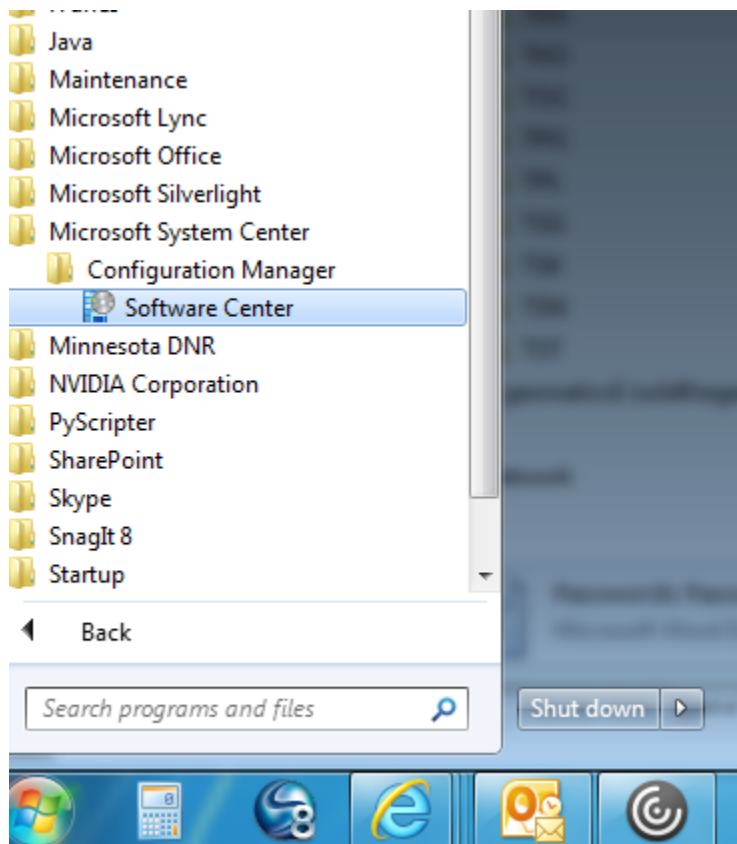
From the Select a product... dropdown choose View additional downloads>

Click Download beside Citrix Receiver under the list of Additional products.

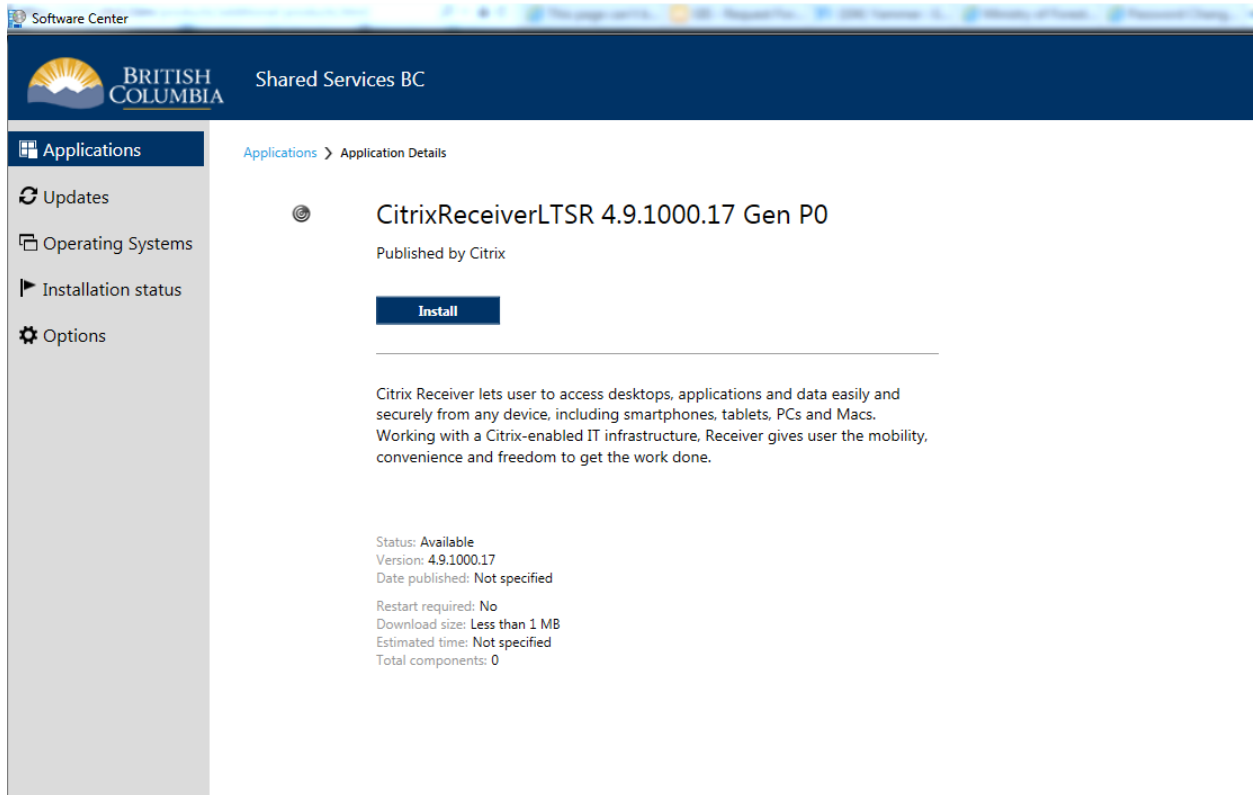


Click Download beside Citrix Receiver under the list of Additional products.

For internal staff - To download the latest version of Citrix Receiver go to the Software Centre:



Search for 'Citrix' in the top right corner. The search may take a few minutes. Click CitrixReceiverxxx from the list of applications returned. Click the blue Install button. Note: If you are not administrator on your computer you may have to contact NRS help to do this install for you.



LRM PROD:

When you launch **LRMBCTS – Prod** from Citrix you will be prompted for an LRM username/password.



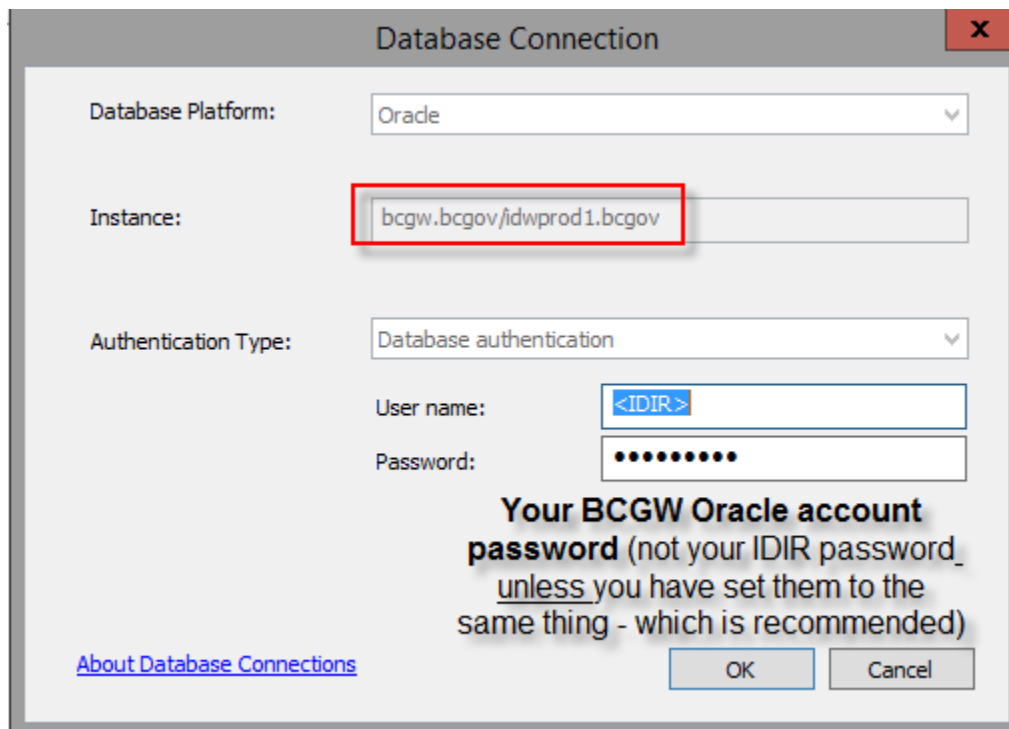
An initial LRM password will be e-mailed to all users with instructions to immediately change the password. You will never be prompted to change your LRM password after this, so it's up to you how you choose to manage it. It is recommended that you set this to the same password as your IDIR password. When you are prompted to change your IDIR password or your BCGW Oracle account password, change this one at the same time and keep all three synched to the same password for ease of remembering.

NOTE: Your LRM password cannot start with a number and cannot contain any special characters.....stick with letters and numbers only.

To change you LRM password from within the LRM application go to Tools – Change Password.

BCGW Oracle Account:

Spatial View or Map Manager will prompt for IDWPROD1 Oracle account when using layers from the BC Government Warehouse.



Database Connection

Database Platform: Oracle

Instance: **bcgw.bcgov/idwprod1.bcgov**

Authentication Type: Database authentication

User name: <IDIR>

Password:

Your BCGW Oracle account password (not your IDIR password unless you have set them to the same thing - which is recommended)

[About Database Connections](#)

OK Cancel

Your Oracle account password will need to be updated every 90 days. It is recommended that you update your BCGW Oracle account password to match your IDIR password (and your LRM password) for ease of remembering. When you are prompted to change one, change all three.

Password reset here: <https://apps.gov.bc.ca/int/chorapwd/>

LRMBCTS – TRAIN

When you launch **LRMBCTS – TRAIN** from Citrix you will be prompted for an LRM username/password.

